Arise
EARLY DEVELOPMENT MANAGEMENT SYSTEM

Strengthening Child Care Program Integrity



Child Care programs depend on accurate attendance, transparent and timely provider reporting, consistent practices, controls, and dedicated oversight. If not managed and monitored, fraudulent practices can result in reduction in federal funds, increases in payment error rates, and decreased overall program integrity. CITI's Arise Child Care Management System (CCMS), strengthens program accountability by embedding fraud deterrence directly into daily business processes and operations, ensuring accurate attendance, transparent provider activity, and verifiable oversight — *without adding administrative burden to agencies.*

HOW ARISE HELPS STOP FRAUDULENT PRACTICES

HOW FRAUD IS COMMITTED	PROGRAM IMPACT	PREVENTION CONTROLS
PARTICIPANT FRAUD False attendance claims, remote check ins, proxy check ins, or incorrect eligibility information, including documentation or forms that have been modified.	**1 VERIFIED ON-SITE ATTENDANCE** Only Enrolled Children, At Real Locations, With Verified Caregivers. Eliminates Payments for Non-Existent Care Prevents Attendance Fraud Improves Fairness for Compliant Families Protects Program Dollars from Misuse	**GEOFENCED CHECK-INS** Attendance can only be recorded on location at the child care facility **DYNAMIC DAILY QR CODES** Blocks staged, reused, or proxy check-ins **MULTI-FACTOR GUARDIAN AUTHENTICATION** Ensures only authorized caregivers log attendance **ATTENDANCE VALIDATION LOGIC** Stops claims where care never occurred
PROVIDER FRAUD Billing for children who didn't attend, inflating hours, manipulating attendance, or staging non-compliant inspections.	**2 BILLING & TIME INTEGRITY** Billing Stops When Care Stops Accurate Attendance-Based Payments Reduction in Improper Billing Fewer Payment Errors Lower Audit Workload	**AUTOMATIC CHECK-OUT CLOSURE** Prevents hour inflation when check-out is missed **OPERATING HOUR ENFORCEMENT** Blocks billing beyond licensed or approved hours **AUTHORIZATION-BASED BILLING CAPS** Prevents overbilling past placement limits **ATTENDANCE–INVOICE RECONCILIATION** Detects discrepancies before payment
PARTICIPANT-PROVIDER COLLUSION Families and Providers coordinating to falsify attendance for payment advantage.	**3 INSPECTION INTEGRITY** Every Inspection is Verifiable and Defensible Prevents Falsified Inspections Protects Program Credibility Supports Transparent Enforcement Reliable Oversight in all Conditions	**GEO-VERIFIED PHOTOS & VIDEOS** Confirms inspections occur onsite **REAL-TIME MOBILE DATA ENTRY** Eliminates backdated or fabricated reports **EVIDENCE-BASED DOCUMENTATION** Creates defensible inspection records **ONLINE / OFFLINE SYNC** Ensures inspection continuity

ARISE: BUILT TO HELP DETER FRAUD IN EVERYDAY OPERATIONS



STRENGTHEN INTEGRITY. PROTECT FUNDING. SUPPORT FAMILIES.

ARISE TRANSFORMS DATA INTO ACTIONABLE FRAUD INSIGHTS

Arise's built-in Intelligent Reporting Module consolidates attendance, provider activity, inspection evidence, & device level behavior to help agencies identify fraud signals early, allowing investigation before fraudulent payments are issued.

- Identify suspicious attendance patterns such as perfect attendance, repeated late-night scans, etc.
- Detect devices showing unusual scan distances that suggest offsite or staged scanning.
- Spot high-risk providers for targeted oversight based on repeated scan anomalies.
- Generate custom red flag reports aligned with state policies & CCDF integrity requirements.

ARISE DIFFERENTIATORS FOR HANDLING FRAUD BEFORE IT HAPPENS

1 | A PREVENTION-FIRST APPROACH

Arise prevents fraud at the moment where it most often occurs:

- Attendance Capture
- Provider Operations

2 | BUILT FOR PROGRAM INTEGRITY

Arise aligns with ACF guidelines on fraud prevention, detection, & accountability — helping agencies comply with:

- CCDF program integrity expectations
- Federal & state oversight requirements
- Internal control best practices

Arise gives state and county agencies the confidence that every attendance record reflects real care delivered and every dollar spent aligns with program intent. Learn how Arise can help make fraud difficult to commit, easy to detect, and impossible to ignore

Email us at stateandlocal@citi-us.com for more information

nqa ISO 9001 QUALITY MANAGEMENT
nqa ISO 20000-1 IT SERVICE MANAGEMENT
nqa ISO 27001 INFORMATION SECURITY MANAGEMENT
ML5 CMMI APPRAISED DEV V2.0
ML3 CMMI APPRAISED SVC V2.0

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About CITI: Established in 1996 and headquartered in McLean, VA, CITI has offices located in the United States, India, and Canada. CITI is a diverse organization filled with talented IT, subject matter experts, and certified business professionals. We are certified in ISO 9001:2015, ISO 20000-1:2018, ISO 27001:2022, CMMI DEV Maturity Level 3 for services, and CMMI DEV Maturity Level 5 for development. As a Microsoft Gold Partner, we specialize in the creative use of agile methods and emerging technologies. CITI offers a full portfolio of IT solutions, products, and services. Our offices include a state-of-the-art development integration lab and testing facility, where we both develop systems and explore advanced technologies on behalf of our customers and the communities we serve. We have successfully architected, designed, developed, and implemented cutting-edge solutions for federal, state, and local agencies, as well as countless commercial customers in the U.S. and other parts of the world – positioning ourselves as an IT thought leader in Health and Human Services.

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