Arise S-EBT
EARLY DEVELOPMENT MANAGEMENT SYSTEM

Delivering SUN Bucks with Impact



KEY FEATURES

- SELF-SERVICE USER PORTALS
- ELIGIBILITY DETERMINATION
- PAYMENT/BENEFITS PROCESSING
- ENTERPRISE-GRADE SECURITY
- CARD MANAGEMENT FEATURES
- REAL-TIME DASHBOARDS

BENEFITS

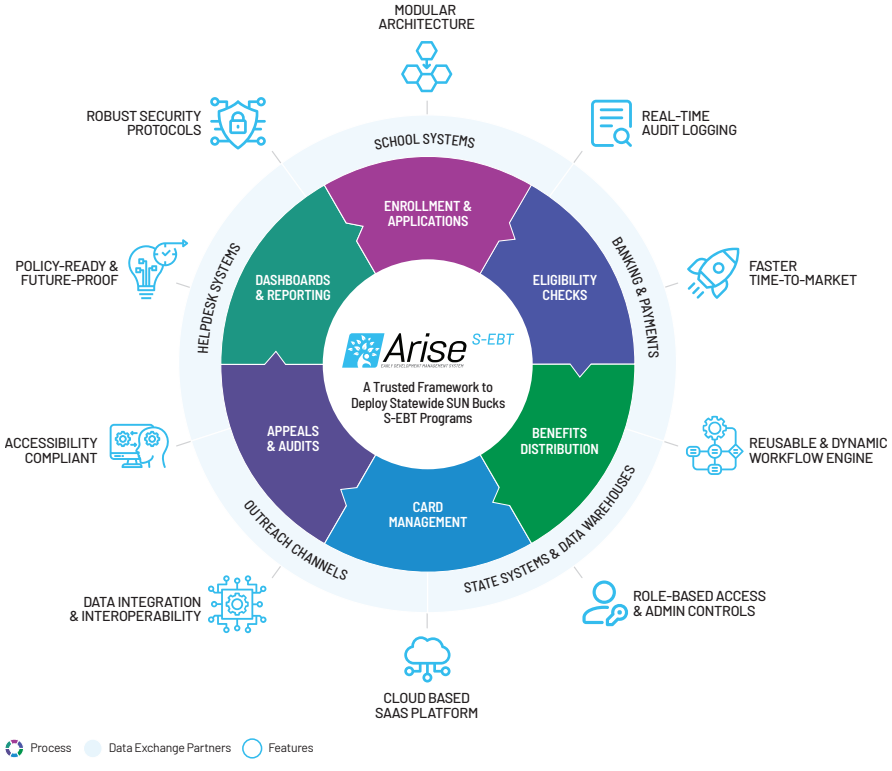
- Scale & Configure Based on Business Needs
- Configurable Workflow & Business Rules Engine
- Real-Time Visibility into Program Status
- Intuitive UI Promotes Adoption & Advocacy
- Enhance Workforce Productivity through Automation
- Simplify Access & Increase Program Participation
- 360⁰ Customer Views for Holistic Service Delivery
- Efficient Collaboration & Communication Tools
- End-to-End Digital Experience
- Automate and Monitor Outreach Campaigns
- 24/7/365 Customer Helpdesk
- Works Across Multiple Devices & Platforms
- Reduce Errors by Digitizing Paper-Based Tasks
- Unified Interface for Multiple Benefit Programs
- Superior Data Quality through Master Data Mgmt.

Arise S-EBT is a proven, secure, scalable, and purpose-built solution for deploying and managing SUN Bucks programs quickly and successfully, helping states maximize access to nutrition benefits for eligible school-age children during the summer break.

A TRUSTED SOLUTION FOR SUN BUCKS SUCCESS

The Arise S-EBT integrated case management solution is built on our low-code/no-code Empower platform and meets all the requirements of the USDA's SUN Bucks program. Arise S-EBT hosts an array of completely modular and easily configurable extensions designed to support the complete lifecycle of all SUN Bucks program requirements, such as eligibility determination, benefits processing, outreach management, card management, self-service user portals, and more. Arise S-EBT is easy to deploy and can deliver significant and immediate benefits, ensuring that school-aged children receive the nutrition they need during the summer break.

Arise S-EBT's Integrated Ecosystem Map



OUTREACH MANAGEMENT

Reaching every eligible child and family is at the heart of a successful Summer EBT program. Our Outreach Management framework is based on deep research of USDA's S-EBT Outreach Toolkit as well as playbooks developed by the Code for America and No Kid Hungry organizations. This enables us to develop and deploy outreach strategies quickly and efficiently.

Goals for Maximizing Awareness and Participation

INCREASE AWARENESS
Ensure all families know about the Summer EBT program and its benefits early and enroll for the program

SIMPLIFY ACCESS
Provide guidance and assistance with eligibility, applications, and card usage through the Family Portal and Helpdesk

FOSTER PARTNERSHIPS
Partner with schools, community groups, media, and other stakeholders to maximize outreach

We are with you at every step - from establishing key partners and designing tailored messaging, to selecting effective media channels and executing outreach on time. Together, we help maximize participation, enhance trust, and ensure programs success.

MAKING AN IMPACT

475K+
Children Receiving Benefits

$57M+
In Funds Disbursed to Families

1494
Schools Participating in Programs



01 FAMILY PORTAL
Streamline access, account management, & benefits

02 CASE MANAGEMENT SYSTEM
Manage applications, determine eligibility,& support families

03 ADMIN MODULE
Manage roles, permissions, configurations, &workflows

Discover how we help deliver SUN Bucks with impact

Email us at stateandlocal@citi-us.com for a free demo and consultation by our experts.

ISO 9001 QUALITY MANAGEMENT
ISO 20000-1 IT SERVICE MANAGEMENT
ISO 27001 INFORMATION SECURITY MANAGEMENT
CMMI APPRAISED ML5 DEV VRT
CMMI APPRAISED ML3 SVC VRT

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About CITI: Established in 1996 and headquartered in McLean, VA, CITI has offices located in the United States, India, and Canada. CITI is a diverse organization filled with talented IT, subject matter experts, and certified business professionals. We are certified in ISO 9001:2015, ISO 20000-1:2018, ISO 27001:2022, CMMI DEV Maturity Level 3 for services, and CMMI DEV Maturity Level 5 for development. As a Microsoft Gold Partner, we specialize in the creative use of agile methods and emerging technologies. CITI offers a full portfolio of IT solutions, products, and services. Our offices include a state-of-the-art development integration lab and testing facility, where we both develop systems and explore advanced technologies on behalf of our customers and the communities we serve. We have successfully architected, designed, developed, and implemented cutting-edge solutions for federal, state, and local agencies, as well as countless commercial customers in the U.S. and other parts of the world - positioning ourselves as an IT thought leader in Health and Human Services.

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